

## **Quality Policy**

The Chief Executive Officer and Management Team of Alpha Wireless have established the company's Quality Policy and are determined to ensure that Alpha Wireless will consistently provide Design and manufacture of high quality leading-edge antennas that meet or exceed the requirements and expectations of our customers and comply with ISO 9001:2015 standards.

We have taken account of our Interested Parties and Company Strategy & Organisation Context in forming our Quality Policy.

We will achieve and sustain quality in everything we do and we will actively pursue ever improving quality through processes that enable each employee to do their job right, first time, every time.

This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within Alpha Wireless.

Alpha Wireless shall continually improve the effectiveness of the QMS - Quality Management System through process audits and quality of work checks that Managers / Staff will conduct as part of their responsibilities as well as through regular management reviews. Alpha Wireless Management will also ensure that all our people are properly trained and fully aware of the Alpha Wireless Quality Policy. To provide for this policy, Alpha Wireless has established a Quality Management System –(QMS) . The QMS is an integral part of our process management and the organisation is dedicated to its continual improvement by:

- Earning the loyalty of customers by delivering antennas with high performance functionality and consistent high quality.
- Delivering products which fully meet or exceed customer's expectations while still being cost effective.
- Responding to customer's needs in the fastest possible time and always meet our commitments.
- Creating a sustainable enterprise by being best in class in everything we do.
- Providing clear focus on priorities by establishing business and quality objectives, which are reviewed periodically through the management review process,
- Making available the necessary resources to ensure that the QMS remains effective in achieving business and quality objectives,
- Senior management's participation in the monitoring and measurement of the performance of the QMS is focused on acting on opportunities for continual improvement.

## THIS POLICY WILL BE IMPLEMENTED BY:

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- All employees committed to playing their part in being Best in Class in customer satisfaction.
- Quality Management System building upon the foundation of ISO9001 2015 series of international standards, requirements and metrics and following a continuous improvement philosophy.

Jim Findlay

**Quality Manager** 

## ALPHA WIRELESS LTD IS COMMITTED TO TOTAL INTEGRITY IN ALL ITS DEALINGS WITH EMPLOYEES, CUSTOMERS AND SUPPLIERS

Signed	Date 28/3/2018